

## ENOHE CONFERENCE:

**UNIVERSITY OF LEON, Spain, June 25 – June 28, 2019**  
***Defending and Protecting Rights within Higher Education:  
Stocktaking, Looking Ahead***

**CALL FOR PAPERS - PROPOSAL DEADLINE: April 5**

ENOHE, a 'European' network, has always been open to international collaboration (far) beyond Europe and is interested in different approaches to the concept of ombuds work in diverse cultural settings.

ENOHE is delighted to cooperate with strategic partners for the forthcoming ENOHE annual conference 2019 in León, Spain. This especially since Spain has the biggest and most active national ombuds network: CEDU (in its self-description: defending and protecting rights within higher education in Spain).

ENOHE 2019 is generously hosted by the Defensoría [Ombuds Office] of the University of León in Spain. The Conference Planning Committee of the ENOHE conference 2019 in Leon, Spain, is now calling for proposals for presentations.

We want to ensure the conference meets the needs of our participants and is as inclusive as possible. Hence we are planning to have some workshops either on the general conference theme or sub-themes **in Spanish** (with English handouts) in order to promote global exchanges among Spanish-speaking colleagues as well as Anglophone participants. This will enrich our dialogue on the international experiences of ombudspersons in higher education.



## Programme formats:

We invite proposals for sessions in the following formats:

- Keynote speeches (60 minutes) – addresses important issues, principles, and policies relevant to organizational ombudsmen
- Concurrent sessions (90 minutes, which will probably be shared with presenter(s) on complementary topics)

## Your proposals should include:

- *Title*: this should succinctly reflect what is being proposed;
- *Category*: case study, practice-oriented or policy-oriented;
- *Presentation Style*:
  - (a) a presentation as part of a **round-table (60 minutes;**
  - (b) a good practice/special project **session (90 minutes, potentially shared with another presenter)**
- *Abstract*: core idea and objective of your proposal: 300 words maximum

## Potential topical areas suggested:

- all aspects of conflict management in the higher education context
- enhancing professionalism of ombuds work
- cultural and global competencies
- sector specific constituent issues
- listening and interviewing
- facilitation
- coaching and conducting training programs
- maximising an ombuds's impact on organisations
- new and/or alternative means of providing ombuds services
- working with other offices/support services within an organisation, including legal counsel, human relations, compliance, and risk management officials
- updates on legal and regulatory frameworks that impact ombuds

Send your proposal(s) no later than April 5 [hello@enohe.net](mailto:hello@enohe.net)