



CALL FOR PAPERS

13th ENOHE Annual Conference 2017
Wednesday June 28 - Friday June 30 2017
Strasbourg, France

Higher Education Ombudsmen as Beacons -Towards a fair and transparent European Higher Education Area

Co-Hosts:
European Parliament
European Ombudsman
European Ombudsman Institute

The Conference Planning Committee of ENOHE 2017 has the pleasure in calling for proposals for presentations (including papers, workshops and participants at roundtables), to ensure that the Conference is as inclusive as possible.

The total length of each session will be 75 minutes maximum with time be allowed in this for questions and discussion.

In your proposal please indicate:

- Title: this should accurately reflect what is being proposed
- The format of your proposal:
 - Presentation as part of a roundtable (each with a max of 3 speakers)
 - Best practice / special project session
 - Interactive workshop
- Category: whether your proposal is a case study, practice- or policy-oriented or other
- Abstract: it would be helpful if you could send in the abstract for your presentation, indicating the core idea and objective, with your proposal. No more than 300 words please.

The ENOHE 2017 Conference will be divided into six separate strands:

PART ONE: CHALLENGES

Current Challenges for Higher Education Ombudsmen

- New starters
- Ombudsmen in universities
- Ombudsmen in national schemes
- Ombudsman Offices under threat (by university administration and probably others, too)

'Ombudspersons' and Diversity on Campus

- Sexual harassment
- "Disability" – "Special Needs"
- Mental Health
- Vulnerable groups (migrants, refugees, ethnic profiling, religious discrimination)

Are Students Customers, Consumers or Co-learners? The Impact of Labelling

- Working with universities: Ombudsmen and their environment(s)
- "Consumerism" and student satisfaction ('Helicopter' Parents, and much more)

PART TWO: RESPONSES

Ombudsmen and Agenda Setting in Higher Education

- What Needs Analysis suggests
- Adopting the Innsbruck Descriptors

Ombudsmen as a Profession: Innovative Approaches

- Mediation, Conflict management and adjudication.
- Diversity – innovative approaches / Good Practice Frameworks
- Reporting, Confidentiality, Naming and Shaming

Professional Development thru Crowd Intelligence

- Using National and International Networks (ENOHE, ENRIO European Network of Research Integrity Offices, CEDU / Conferencia Estatal de Defensores Universitarios, REDDU / Red de Organismos Defensores de los Derechos Universitarios, ACCUO / Association of Canadian College and University Ombudsmen, IOA / International Ombudsman Association)
- Good practice for ombudsmen: Internships and other mechanisms
- Initiatives in the European Higher Education Area (AESOP and others).

The deadline for suggested proposals is **Monday 20 March 2017
but earlier submissions are very welcome.
Please send your proposals to hello@enohe.net**